



Rewarding Learning
 ADVANCED SUBSIDIARY (AS)
 General Certificate of Education
 2009

Centre Number

71

Candidate Number

Health and Social Care

Assessment Unit AS 5

assessing

Unit 5: Adult Client Groups

[A3H51]

FRIDAY 9 JANUARY, MORNING



A3H51

TIME

2 hours.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 100.

Quality of written communication will be assessed in all questions.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's
use only

Question Number	Marks
1	
2	
3	

Total
Marks

1 Jan Cerowski, aged 87, lives alone. Since Mr Cerowski's wife died he has become a recluse. A neighbour helps with shopping and errands. Due to his poor mobility, SSAFA, the national charity helping serving and ex-service personnel, referred Mr Cerowski to his GP. He had repeatedly fallen while trying to get out of bed. A district nurse visited and found Mr Cerowski's mobility was poor – he used a broken broom handle to get around – reinforcing his social isolation. He had not bathed for some time as climbing the stairs and getting in and out of the bath were unmanageable for him. He often eats standing up in the kitchen because he struggles to carry his food, hold his stick and walk at the same time. Mr Cerowski has poor hearing and now tends to speak in his native tongue, as he becomes more forgetful.

Adapted from: <http://www.communitycare.co.uk/Articles/2006/07/06/54853/polish-older-man-a-war-veteran-needs-more-home-support.html>

(a) Explain the following terms:

Vulnerable adult

[2]

Minority groups

[2]

Examiner Only	
Marks	Remark

(b) Explain two **different** ways each of the following professional services contributes to the provision of care for clients such as Mr Cerowski.

Physiotherapy

1. _____

_____ [2]

2. _____

_____ [2]

General Practitioner (GP)

1. _____

_____ [2]

2. _____

_____ [2]

Examiner Only	
Marks	Remark

(c) Explain three ways Mr Cerowski's communication needs may be met.

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

(d) Explain three ways Mr Cerowski's physical needs may be met.

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

Examiner Only	
Marks	Remark

- (e) Explain how the following services, which Mr Cerowski uses, may be funded.

SSAFA (voluntary organisation)

[2]

District nurse (NHS)

[2]

- (f) Mr Cerowski’s neighbour supports him to live at home. Evaluate the role of informal carers in the provision of care.

Examiner Only	
Marks	Remark

[Turn over

Examiner Only	
Marks	Remark

2 Phoebe Harrison, aged 54, uses a wheelchair and lives alone in a ground floor flat. Her flat has been adapted and she manages most tasks independently. She receives a package of care to help with household chores, to take her shopping and on outings and to attend a day centre. She is picked up by bus twice a week. Phoebe has repeatedly complained about the level of service she receives. She feels she is a low priority because she can manage her own personal care. Frequently new and temporary staff are sent and they are often late. Sometimes no staff at all turn up. She is convinced that because she has complained so often, they are providing a sub-standard service as a “punishment”. Phoebe has said that she wants to learn to drive so she does not have to be dependent upon anybody to get her about, and she wants the Trust to pay. They say they will not, even though Phoebe argues that if she could drive she would need less support and thus save the Trust money in the long term. She is also bored at the day centre and wants to do different things, especially gardening and carpentry; but the centre only offers very basic courses and Phoebe wants to excel. She overheard one worker call her “a silly day dreamer” on the phone.

Adapted from: <http://www.communitycare.co.uk/Articles/2005/07/21/50245/bored-by-her-services.html>

(a) Using the scenario, identify two ways Phoebe is experiencing discrimination.

1. _____
 _____ [1]

2. _____
 _____ [1]

(b) Write down **three** ways Phoebe may be affected by this discrimination.

1. _____
 _____ [1]

2. _____
 _____ [1]

3. _____
 _____ [1]

(c) Explain two ways adult clients such as Phoebe could be empowered.

1. _____

_____ [2]

2. _____

_____ [2]

(d) Write down three advantages of services being provided by the statutory sector (i.e. Trust) for adult clients like Phoebe.

1. _____ [1]

2. _____ [1]

3. _____ [1]

Examiner Only	
Marks	Remark

3 The government's document "Developing Better Services" states that its vision is to provide "High quality, safe services which are accessible for all and provided by well trained, motivated staff in modern settings".

Source: http://www.dhsspsni.gov.uk/index/hss/developing_better_services.htm

(a) Explain three ways professional codes of conduct contribute to the provision of quality care for adult clients.

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

Examiner Only	
Marks	Remark

[12]

THIS IS THE END OF THE QUESTION PAPER

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