



Rewarding Learning
ADVANCED
 General Certificate of Education
 2011

Centre Number

71

Candidate Number

Health and Social Care

Assessment Unit A2 9

assessing

Unit 9: Providing Services

[A6H31]

THURSDAY 2 JUNE, MORNING



A6H31

TIME

2 hours.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 100.

Quality of written communication will be assessed in questions **1(d)**, **2(d)** and **3(c)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's use only

Question Number	Marks
1	
2	
3	

Total Marks

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TASK

Carry out an investigation of service provision in relation to *older people*. Your investigation should address the following:

- The needs of older people and how these might be met in a variety of care settings.
- The strengths and weaknesses of the informal sector providing care for older people.
- The impact of the Carers and Direct Payments Act 2002 on older clients and their carers.
- Funding arrangements related to service provision for older clients in the “mixed economy of care”.
- The importance of multi-disciplinary team working in meeting the needs of older clients.
- The roles of a range of health and social care practitioners who provide care and support for older clients.
- Explanations for the demographic changes in the population of older people.
- The impact of rationing health and social care services on older clients, their families and on service providers.
- An evaluation of the role of the private sector in providing care for older clients.
- Methods used to measure the quality of services provided for older people in care.

1 Care is provided for older people by the “mixed economy” and is delivered in a wide range of settings including the client’s home, day centres, residential homes and hospitals. Within these settings, meeting the specific needs of older people must be a priority for all practitioners in the multi-disciplinary team if older people are to feel valued and supported.

(a) In the table below, identify one example of each type of need an older person may have and **explain** how it may be met by staff in a day care setting.

Need	Could be met by
<p>A physical need</p> <p>_____ [1]</p>	<p>[2]</p>
<p>An intellectual need</p> <p>_____ [1]</p>	<p>[2]</p>
<p>An emotional need</p> <p>_____ [1]</p>	<p>[2]</p>
<p>A social need</p> <p>_____ [1]</p>	<p>[2]</p>

Examiner Only	
Marks	Remark

(c) Inspections are one method of measuring the quality of service provision in care settings. Discuss three other methods of measuring the quality of service provision for older clients in care.

1. _____

_____ [3]

2. _____

_____ [3]

3. _____

_____ [3]

Examiner Only	
Marks	Remark

2 The NHS is funded from taxes, and it spends more than £40bn every year – approximately £800 for every person in the UK. But it is not a bottomless pit of funds. This means some services have to be restricted or “rationed”. This situation is compounded by the problem that the older population continues to grow. Voluntary and private organisations are often left to fill the gaps in provision and thus make an increasingly valuable contribution to improving the quality of life for older people.

© From BBC at www.bbc.co.uk

Examiner Only	
Marks	Remark

(a) Write down three ways private organisations such as a private care home might receive funding.

1. _____ [1]

2. _____ [1]

3. _____ [1]

(b) Explain four reasons for the demographic trend of a growing ageing population.

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

4. _____

_____ [2]

(c) Levels of funding for social care services for older people differ from one area to the next. Resources available have not kept pace with chronic need over the last 10 years.

Source: Adapted from © Help the Aged, January 2009

Discuss the impact of rationing social care services on older clients, their families and on the service providers.

Impact of rationing on clients

_____ [3]

Examiner Only	
Marks	Remark

3 There are six million people caring informally for sick and incapacitated relatives across the UK, often at the expense of their own health and prosperity. It is estimated the work they do saves the Treasury £57 bn a year. Recent legislation such as the Carers and Direct Payments Act 2002 has empowered older clients by enabling them to receive care in their own home and it has acknowledged the role of many informal carers who provide invaluable support for these older clients.

© From BBC at www.bbc.co.uk

(a) Write down two jobs an informal carer might do for an older person living in their own home.

1. _____ [1]

2. _____ [1]

(b) Explain three arguments for and three arguments against informal care for older people.

Arguments for:

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

Examiner Only	
Marks	Remark

Arguments against:

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

Examiner Only	
Marks	Remark

[15]

Examiner Only	
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Marks	Remark
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THIS IS THE END OF THE QUESTION PAPER
