



Rewarding Learning

ADVANCED SUBSIDIARY (AS)
General Certificate of Education
January 2013

Centre Number

71

Candidate Number

Health and Social Care

Assessment Unit AS 5

assessing

Unit 5: Adult Service Users

[A3H51]



FRIDAY 18 JANUARY, AFTERNOON

TIME

2 hours.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 100.

Quality of written communication will be assessed in questions **1(c)**, **1(d)** and **3(e)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's use only

Question Number	Marks
1	
2	
3	

Total Marks

1 Health and social care organisations are working with service users who require support to remain independent for as long as possible.

Adapted from <http://www.scie.org.uk/socialcare/v/video-player.asp?guid=6886fa01-81da-4963-926c-e1b41c5170f0>

(a) Explain the meaning of the following terms:

Disability

[2]

Empowerment

[2]

(b) Discuss two different ways each of the following professionals may contribute to the care of a patient who is waiting to leave hospital after an operation.

Social worker

1. _____

[3]

Examiner Only	
Marks	Remark

2. _____

_____ [3]

Occupational therapist

1. _____

_____ [3]

2. _____

_____ [3]

Examiner Only	
Marks	Remark

2 Research has shown that there is variability in the provision of services to people living in rural areas. Rural services cost more to deliver than those in urban areas.

Adapted: <http://www.scie.org.uk/publications/briefings/briefing22/index.asp>

(a) Explain two ways statutory services are funded.

1. _____

_____ [2]

2. _____

_____ [2]

Examiner Only	
Marks	Remark

(b) People living in rural communities are becoming more dependent on the private sector. Explain three ways the private sector is funded.

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

Examiner Only	
Marks	Remark

[Turn over

(c) Rural service users are often reliant on voluntary services. Discuss two advantages of the voluntary sector providing services to a community.

1. _____

_____ [3]

2. _____

_____ [3]

Examiner Only	
Marks	Remark

(d) Individuals who live within a rural community are often heavily dependent on their family, friends and neighbours to take care of them when they become ill. However, many informal carers can experience a range of pressures in carrying out their responsibilities. Discuss two pressures that informal carers may face in carrying out their role.

1. _____

_____ [3]

2. _____

_____ [3]

Examiner Only	
Marks	Remark

3 The Care Quality Commission found that there were “unacceptable” failures by hospitals to meet older people’s nutritional and dignity needs.

(a) Identify two physical needs of older people who are in hospital and discuss why it is important they are met.

Physical need

_____ [1]

Importance of being met

_____ [3]

Physical need

_____ [1]

Importance of being met

_____ [3]

Examiner Only	
Marks	Remark

(b) The Commission also found instances of people being spoken to in an unacceptable manner. Discuss one way emotional needs could be met by hospital staff.

[3]

Examiner Only	
Marks	Remark

(c) The purpose of the whistle-blowing policy is to protect patients from abuse. Discuss how this policy may help maintain high standards of care in a hospital setting.

[6]

Examiner Only	
Marks	Remark

BLANK PAGE

(Questions continue overleaf)

(d) The Nursing and Midwifery Council code of conduct has clear standards that it requires its members to adhere to if they are to retain their registration and so practice as a nurse. Discuss two ways each of the following standards could be adhered to by nursing professionals.

Provide a high standard of practice and care at all times

1. _____

 _____ [3]

2. _____

 _____ [3]

Be open and honest, act with integrity and uphold the reputation of your profession

1. _____

 _____ [3]

Examiner Only	
Marks	Remark

2. _____

_____ [3]

Examiner Only	
Marks	Remark

Permission to reproduce all copyright material has been applied for.
In some cases, efforts to contact copyright holders may have been unsuccessful and CCEA
will be happy to rectify any omissions of acknowledgement in future if notified.