



Rewarding Learning

ADVANCED SUBSIDIARY (AS)  
General Certificate of Education  
2014

Centre Number

71

Candidate Number

## Health and Social Care

### Assessment Unit AS 5

*assessing*

#### Unit 5: Adult Service Users

[A3H51]

FRIDAY 16 MAY, MORNING



A3H51

#### TIME

2 hours.

#### INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

#### INFORMATION FOR CANDIDATES

The total mark for this paper is 100.

Quality of written communication will be assessed in questions **2(a)**, **2(d)** and **3(g)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's use only

Question Number	Marks
1	
2	
3	

Total Marks

**BLANK PAGE**

1 Sarah, aged 24, has a learning disability and lives with her parents. She is keen to move into a new semi-independent living complex that has recently opened in her area. She would also like to find a job. Sarah’s parents feel she is unrealistic about her future goals but have agreed to meet a social worker to discuss options available to her.

(a) Explain the following terms

Disability

---

---

---

---

[2]

Empowerment

---

---

---

---

[2]

Examiner Only	
Marks	Remark

(b) Discuss three ways a social worker might offer support to Sarah and her family.

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

3. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

Examiner Only	
Marks	Remark

(c) Sarah’s family is very supportive. Discuss how Sarah’s parents might help to meet her needs, using the following headings.

Social needs

\_\_\_\_\_ [3]

Emotional needs

\_\_\_\_\_ [3]

Intellectual needs

\_\_\_\_\_ [3]

Table with columns: Marks, Remark

(d) Sarah's social worker must adhere to her code of conduct. Discuss how the social worker could maintain the following standards when working with Sarah.

“Must respect the rights of service users while seeking to ensure that their behaviour does not harm themselves or other people”

---

---

---

---

---

---

---

---

---

---

[3]

“Must strive to establish and maintain the trust and confidence of service users and carers”

---

---

---

---

---

---

---

---

---

---

[3]

Examiner Only	
Marks	Remark









(d) As part of preparation for the Transforming Your Care report the review team set up an online survey and one of the areas they focused on was support for carers. 97% of those who responded to the online survey stated that “improvement is required”. Analyse four difficulties informal carers may face when caring for a loved one at home.

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

Examiner Only	
Marks	Remark



3 “About one in eight of all suicides in Northern Ireland are in the over 60 age group.” Voluntary organisations play a vital role in supporting vulnerable individuals.

© BBC News @bbc.co.uk/news

(a) Name a voluntary organisation that provides support to individuals who are vulnerable.

\_\_\_\_\_ [1]

(b) Explain three ways a voluntary organisation may be funded.

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

3. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

Examiner Only	
Marks	Remark

(c) Service users have a right to privacy. This is particularly important for people who feel vulnerable. Discuss how a confidentiality policy in a voluntary organisation helps to maintain high standards of care.

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

[6]

Examiner Only	
Marks	Remark

[Turn over

**(d)** Discuss three ways a voluntary organisation may provide support to vulnerable individuals.

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

3. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

Examiner Only	
Marks	Remark

(e) Jeffrey, aged 75, found it difficult to cope with the sudden death of his wife. His General Practitioner assessed him as clinically depressed and referred him to a psychiatrist. Explain three ways the psychiatrist might offer support to Jeffrey.

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]
2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]
3. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

(f) Jeffrey could have made a private appointment with a psychiatrist. Explain two advantages for Jeffrey of paying for a private appointment with a psychiatrist.

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]
2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

Examiner Only	
Marks	Remark

(g) The Health & Personal Social Services (NI) Order 1972 (Amended 1991 and 1994) states that trusts have an obligation to provide services. Discuss three responsibilities the trusts have under this Order.

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

Examiner Only	
Marks	Remark



---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

[9]

---

**THIS IS THE END OF THE QUESTION PAPER**

---

Examiner Only

Marks	Remark





Permission to reproduce all copyright material has been applied for.  
In some cases, efforts to contact copyright holders may have been unsuccessful and CCEA  
will be happy to rectify any omissions of acknowledgement in future if notified.