# MARK SCHEME for the May/June 2011 question paper for the guidance of teachers 

## 9691 COMPUTING

9691/12
Paper 1 (Written Paper), maximum raw mark 75

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Mark schemes must be read in conjunction with the question papers and the report on the examination.

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1 (a) (i) - The physical/electronic parts of a computer system Parts you can see /touch no mark
(ii) - Sequence of instructions/programs
(b) - Printer/to print till receipt

- Beeper/to indicate correctly read barcode/ error reading barcode Speakers/to give instructions to customer
- LED/LCD screen to show information about purchase
(2 per -, max 4)
(c) - Sound/indicates barcode properly read without operator diverting attention from job
- sound to indicate terminal is free
- Video image or screen output or soft copy/to allow shopper to check goods and prices as they are input to system
- Receipt or printout or hard copy/to allow shopper to check payments and shopping at home, proof of purchases.
(2 per -, max 6)
(d) (i) - Producing leaflets/flyers/brochures/posters
- Using frames to divide up content/editing features/...
- combining images and text
(ii) - Producing presentation for an audience, perhaps for head office/to produce training materials
- for advertisements
- Use of multi-media to maintain interest in presentation.

Don't accept same point in (i) and (ii)
(1 per -, max 2)

2 (a) - Manager must provide knowledge of...

- and requirements of business as...
- they are expert in how the business works.
- Analyst provides knowledge of what is possible...
- particularly within confines placed by manager/e.g. budget
- If not properly defined analyst will solve the wrong problem
- Manager's requirements and analyst's understanding must match (1 per - , max 4)
(b) (i) Evaluation carried out by:
- Functional/black box testing
- Testing against the agreed objectives
- Testing against user requirements / specification
- Testing done by software house/alpha
- Testing done by users/beta

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(ii) - Important to analyst to ensure that there is evidence that all objectives been met

- or will not be paid / ruin his reputation
- Important to manager to ensure that there is evidence that all objectives have been met
- or system may prove unsatisfactory in the future.
(1 per -, max 3 points per dotty, max 4)

3 (a) (i) - The symbols recognised/used by the computer

- Often equates to the symbols on the keyboard
(ii) - Represented by a set of bits...
- Unique to that character
- The number of bits needed is equal to 1 byte / 2 bytes
- ASCII/Unicode is a common set
(1 per - , max 3 per dotty, max 4 )
(b) - Bits are used to store the correct binary representation of the integer
- Leading zeroes included to complete required number of bits
- Standard number of bits irrespective of size of integer
- Concept of short and long integer dependent on sizes of integers
- Two's complement used to represent negative numbers
(1 per - , max 3 )

4 (a) - IDs/indexes kept in sequence

- Attached to each is a pointer...
- which points to the data for that ID
- Possible to use multiple indexes

| Member file <br> Index |
| :---: |

(1 per -, max 2)
(b) (i) - Digits in ID are used as input...

- to arithmetic algorithm
- Result is the location of the data (or pointer to it)
(ii) - When 2 IDs hash to the same value
- Locations read sequentially from clash until correct value found..
- or free location, in which case error.
- or a linked list structure
- stored in overflow area with tag or pointer to it
- a second hashing algorithm is applied
(1 per - , max 3 per dotty, max 4 )

5 (a) (i) - Manages the execution of instructions

- Fetches each instruction in turn
- Decodes and synchronises its execution...
- by sending control signals to other parts of processor
(ii) - Stores program in current use
- Stores data in current use
- Stores parts of OS in current use
(iii) - Carries out arithmetic operations
- Carries out comparisons
- Acts as gateway in and out of processor
(1 per - , max 2 per dotty, max 6 )
(b) - temporary storage area
- Data transferred from primary memory to buffer (or vice versa)
- When buffer full, processor can carry on with other tasks
- Buffer is emptied to the hard disk
- When buffer empty, interrupt sent...
- to processor...
- requesting more data to be sent to buffer.
- according to priorities
(1 per -, max 5)

6

| A | B | C | D | OUT |
| :--- | :--- | :--- | :--- | :--- |
| 0 | 0 | 1 | 0 | 0 |
| 0 | 1 | 1 | 1 | 1 |
| 1 | 0 | 0 | 1 | 0 |
| 1 | 1 | 0 | 1 | 0 |

Mark points:

- Column C first two values
- Column C last two values
- Column D first two values
- Column D last two values
- OUT first two values
- OUT last two values

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## 7 Colour...

- Colours should provide suitable contrasts
- should be meaningful e.g. red for danger
- reference to colour blindness / epilepsy


## Layout...

- should use whole screen...
- important information in top left hand corner/centre of screen
- big buttons for ease of navigation
- similar content grouped together
- consistent layout when moving from screen to screen


## Content...

- must be relevant...
- must be understandable
- must be restricted so no information overload
(1 per -, max 2 per section, max 6)

8 (a) - LAN over short distances/buildings/site // WAN geographically remote

- LAN uses own communication medium/WAN uses third party
- LAN more secure/WAN more open to attack
(1 per -, max 2 )
(b) (i) - Individual bits sent one after another/along single wire
- can be used over long distances
- Less chance of corruption/less chance of bits having order changed
(ii) - a byte is sent simultaneously / at the same time along 8 wires
- Much faster transmission rate
(c) - 01101101/First byte
- The other three all have an even number of ones/even parity
- This byte has an odd number of ones

Second and third marks depend on first mark

9 (a) - OS will only allow one user at a time to use the computer

- Each approved user is identified by a user ID
- multi-tasking
- Provides security for user files/user profiles
(1 per - , max 2 )
(b) - Each user given short processor time/time slice
- In turn/so all users serviced in one rotation
- Flags used to stop waste of processor time if terminal has nothing to do
- Priorities used to allow some terminals more regular time slices...
- or longer time slices
- different users' data/programs are stored in different areas of main memory
(1 per - , max 4 )

