

(b) Describe **two** drawbacks of using online questionnaires to gather feedback.

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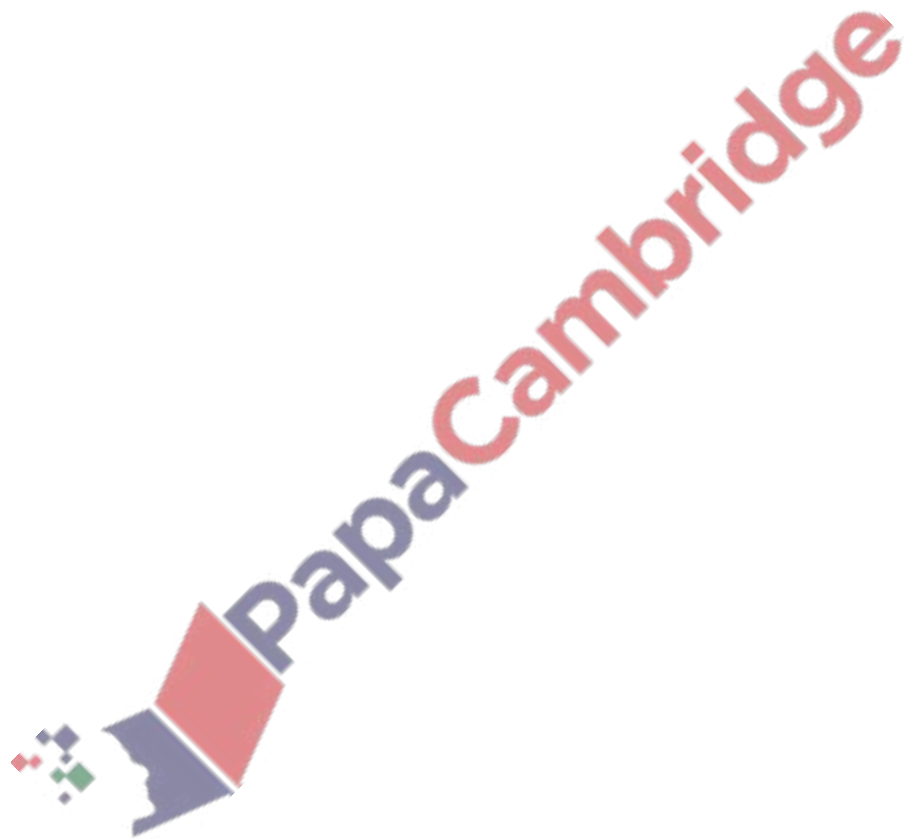
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(b) Describe **two** drawbacks of using online questionnaires to gather feedback.

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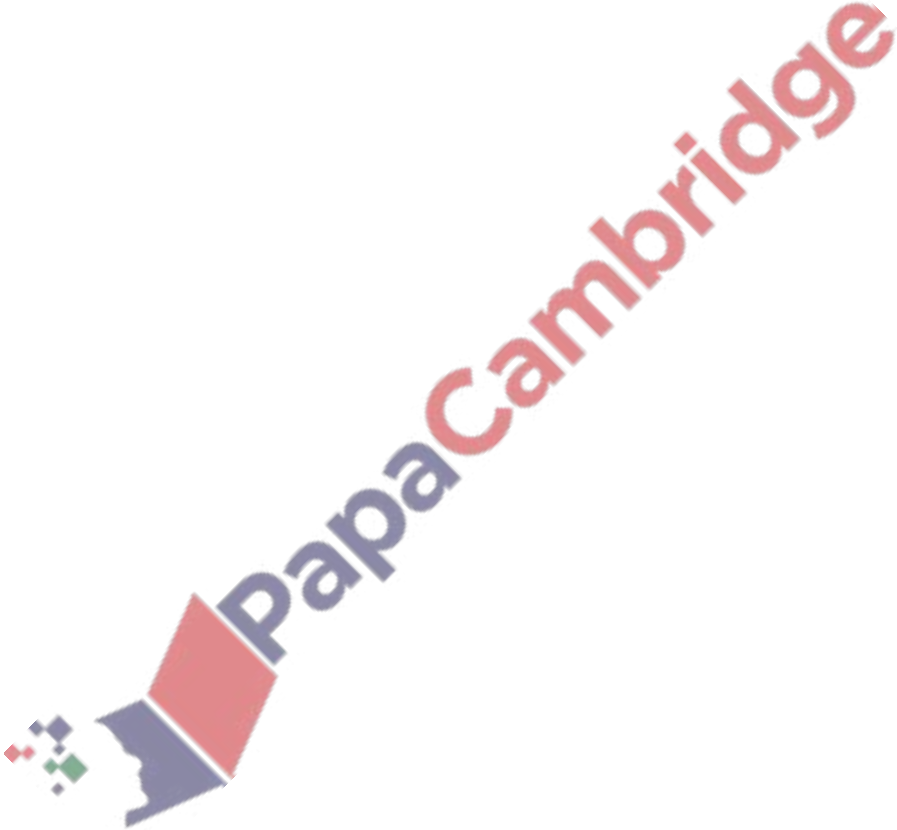
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(b) The new software products have to be tested.

Describe the differences between alpha and beta testing.

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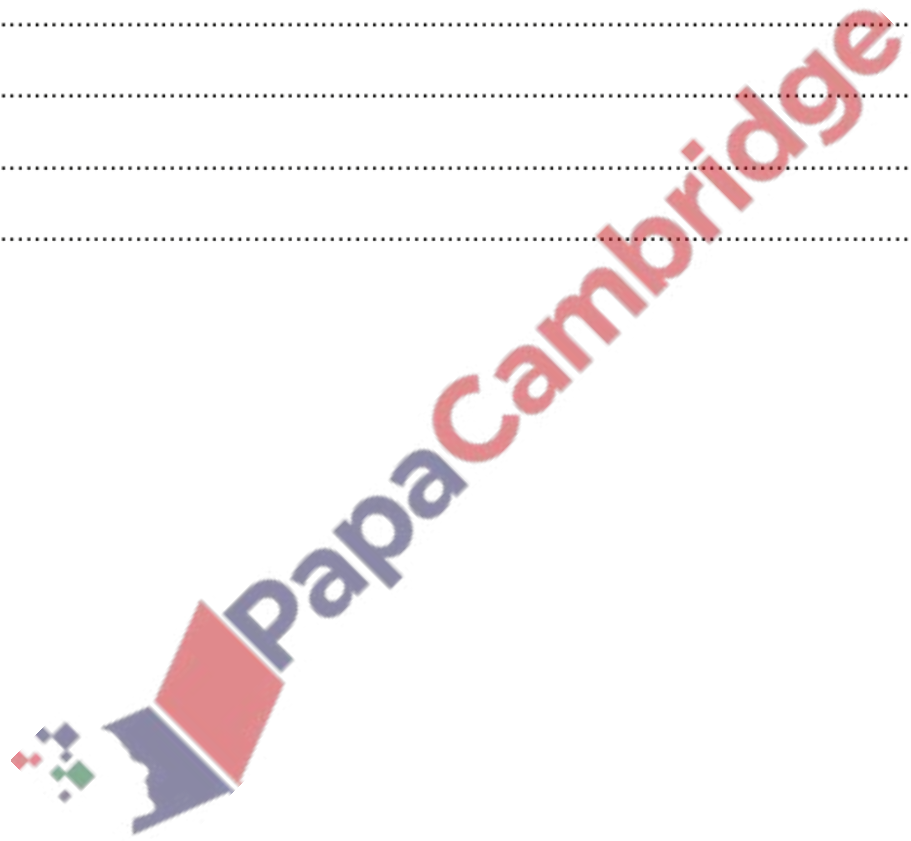
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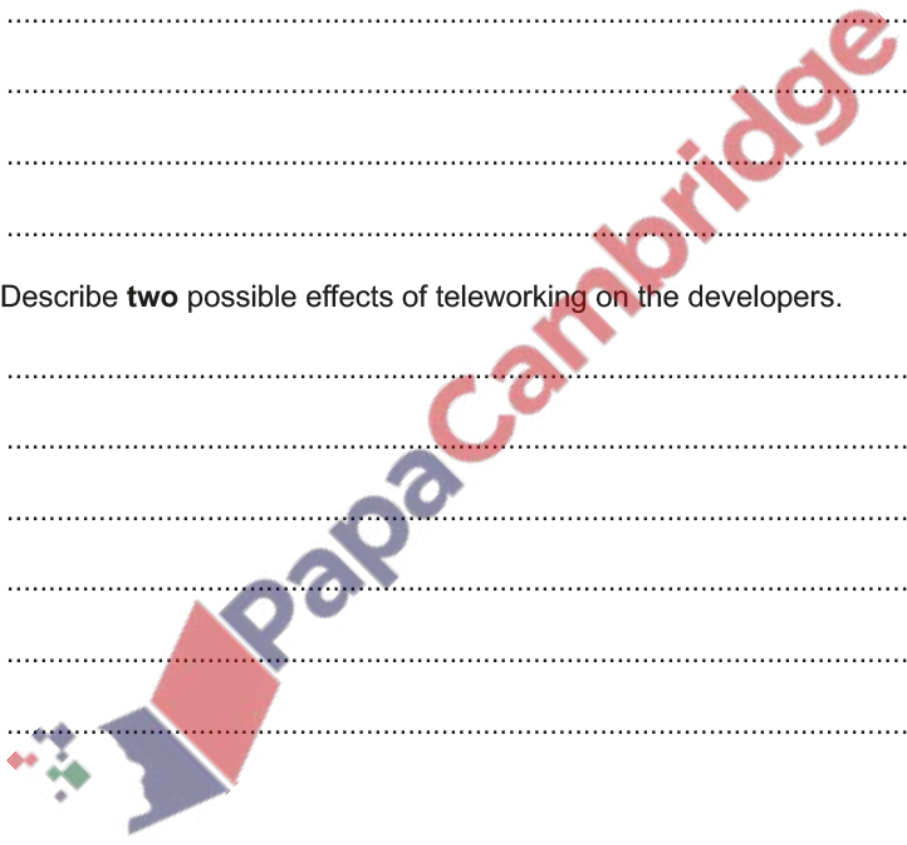
(c) During the creation and testing of the products, some developers are allowed to telework.

(i) Describe what is meant by teleworking.

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(ii) Describe **two** possible effects of teleworking on the developers.

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20. Mar/2020/Paper_32/No.2

A railway company wants to allow customers to book tickets for journeys using its website. A new booking screen will use form controls to collect data about the customer and about the requested journeys. The screen is intended to make it easier for customers to enter the details.

(a) Describe, in detail, **three** checks that could be carried out on the data as it is collected on the booking screen.

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