

1. Nov/2022/Paper\_13/No.5

A delivery company uses an expert system to help produce route schedules for its vehicles.

(a) Without describing its components, explain how an expert system would produce these schedules.

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(b) Explain what is meant by backward chaining.

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2. March/2022/Paper\_12/No.5

Some expert systems use a mixture of forward chaining and backward chaining. Some use forward chaining only.

Describe the process of forward chaining.

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