

Pharming is a method used by hackers to obtain information from bank customers.

(a) Explain what is meant by pharming.

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(b) Describe **three** methods a customer could use to minimise the risk of becoming a victim of pharming.

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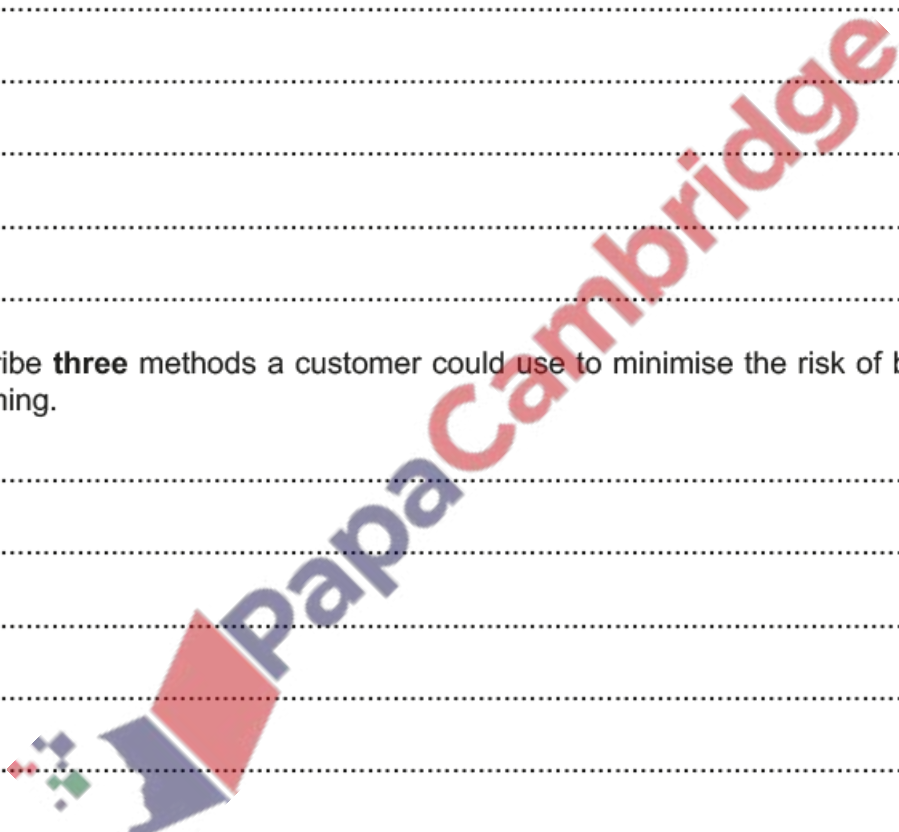
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10. June/2022/Paper_13/No.3

Wei is trying to minimise the effects of malware on her computer system.

Describe the types of software Wei would need and how she could use them to help prevent malware affecting her computer system.

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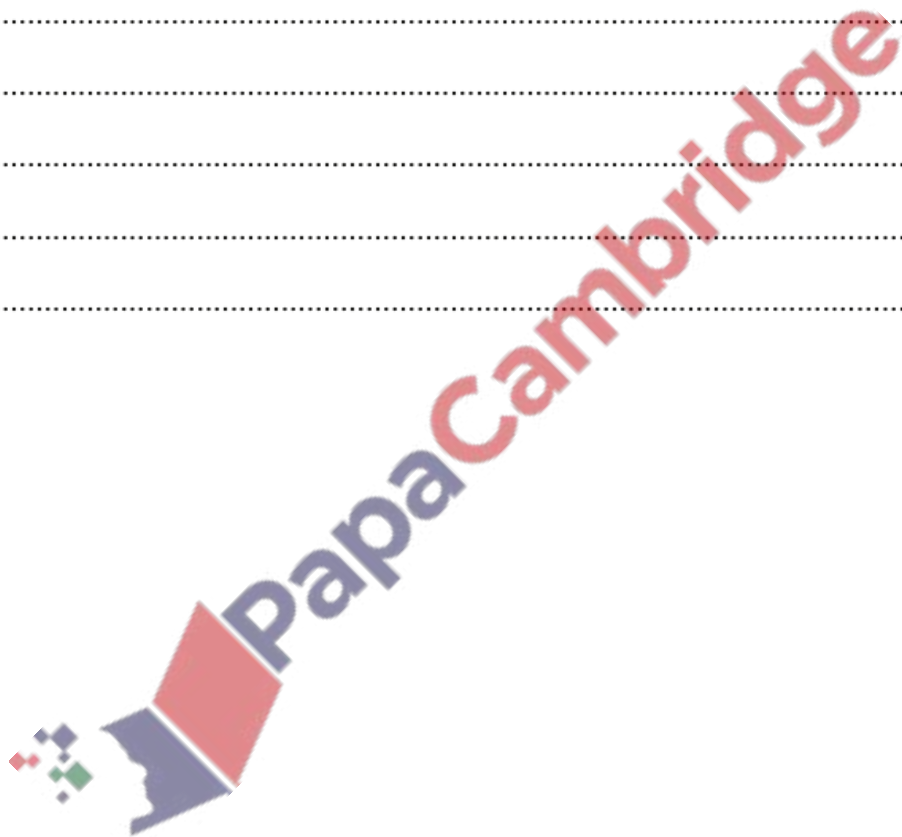
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13. March/2022/Paper_12/No.9

Hackers sometimes commit fraud after causing spyware to be installed on other users' computers.

(a) Describe what is meant by the term 'spyware'.

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(b) Explain how a hacker uses the information gained from spyware to commit fraud.

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