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**PSYCHOLOGY**

**9990/22**

Paper 2 Research Methods

**October/November 2019**

MARK SCHEME

Maximum Mark: 60

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**Published**

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge International will not enter into discussions about these mark schemes.

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This document consists of **13** printed pages.

**Generic Marking Principles**

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptors for a question. Each question paper and mark scheme will also comply with these marking principles.

**GENERIC MARKING PRINCIPLE 1:**

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

**GENERIC MARKING PRINCIPLE 2:**

Marks awarded are always **whole marks** (not half marks, or other fractions).

**GENERIC MARKING PRINCIPLE 3:**

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit is given for valid answers which go beyond the scope of the syllabus and mark scheme, referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these features are specifically assessed by the question as indicated by the mark scheme. The meaning, however, should be unambiguous.

**GENERIC MARKING PRINCIPLE 4:**

Rules must be applied consistently e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

**GENERIC MARKING PRINCIPLE 5:**

Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

**GENERIC MARKING PRINCIPLE 6:**

Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.

Question	Answer	Marks
1	<b>From the study by Piliavin et al. (subway Samaritans):</b>	
1(a)	<b>Identify the main research method used in this study.</b>  Definitive answer – field experiment = 1 mark	<b>1</b>
1(b)	<b>Explain <u>one</u> advantage of using this research method in this study.</b>  1 mark for advantage (can be generic) 1 mark for link  More realistic behaviour/(potential for) high ecological validity (generic); [because field experiment not because covert observation] so people would not feel obliged to help because they knew they were in a study (link); because they were on a New York subway (link);  People are less likely to know they are in a study (than in a lab experiment) (generic); there are less likely to be demand characteristics (generic); so people would be less likely to be embarrassed to help because they knew they were being watched;	<b>2</b>

Question	Answer	Marks
2	<b>A hypothesis in a study states ‘Recall will be better after a short delay than after a long delay’.</b>	
2(a)	<p><b>Is this a directional (one-tailed) or a non-directional (two tailed) hypothesis?</b> <b>Include a reason for your answer.</b></p> <p>Definitive answer – directional + reason: Because it says that recall will be better in one condition than the other = 1 mark (linked); It states how the IV will affect the DV (rather than just that it will) = 1 mark (generic);</p>	1
2(b)(i)	<p><b>Suggest <u>one</u> way to operationalise ‘recall’ in this study.</b></p> <p>1 mark for operationalising ‘recall’</p> <p>e.g. the number of things recalled/the time taken to recall/the detail recalled/ a specific example;</p>	1
2(b)(ii)	<p><b>Suggest <u>one</u> way to operationalise ‘short delay and long delay’ in this study.</b></p> <p>1 mark for operationalising ‘short’ and ‘long’ delays</p> <p>e.g. short = 30 seconds and long = 10 years (any different times are acceptable);</p>	1
3	<p><b>Explain what is meant by a ‘sample’, using an example from a core study from the biological approach.</b></p> <p>1 mark for a definition 1 mark for example from a biological core study</p> <p>The people (or animals/sources) from a population who become the participants/ are used in the study/are used to generalise from;</p> <p>e.g.: Canli et al. – the 10 right-handed women whose brains were scanned; Dement and Kleitman – the nine adult participants who slept in the lab; Schachter and Singer – the 184 male students whose responses to injections were observed;</p>	2

Question	Answer	Marks
4	<b>In the study by Milgram (obedience), the ‘primary dependent variable’ was voltage.</b>	
4(a)	<p><b>Explain <u>two</u> ways in which this measure was valid.</b></p> <p>1 mark for identifying the DV:</p> <ul style="list-style-type: none"> <li>• of maximum voltage given to the learner/voltage reached (definitive) = 1 mark</li> </ul> <p>3 marks for two ways, marks allocated:</p> <ul style="list-style-type: none"> <li>• 1 of the 2 reasons why this is valid identified (can be generic) = 1 mark</li> <li>• 1 of the 2 reasons why this is valid identified (can be generic) plus detail (can be generic or linked) = 2 marks</li> </ul> <p>It is objective/standardised/it is not subjective = 1 (reason) because it does not require interpretation = 2nd mark</p> <p>It is quantitative/numerical = 1 (reason) so it can be easily compared/analysed = 2nd mark</p>	<b>4</b>
4(b)	<p><b>Explain <u>one</u> way in which this measure was <u>not</u> valid.</b></p> <p>1 reason why this is not valid identified (can be generic) plus detail (can be generic or linked)</p> <p>The participants might not have been responding to the prods = 1 (reason) They might have just gone up to that voltage anyway = 2nd mark</p> <p>It doesn't give an explanation of why they gave the shocks = 1 (reason) It could have been the university setting rather than the prods (so not direct obedience to orders) = 2nd mark</p>	<b>2</b>
5(a)	<p><b>State what is meant by ‘participant variables’.</b></p> <p>1 mark for explanation of participant variables</p> <p>Differences between individuals that could affect the dependent variable/ results/study = 1 Individual differences that could hide the effect of the independent variable/act as confounding variables = 1</p>	<b>1</b>
5(b)	<p><b>Suggest <u>one</u> participant variable that could have been important in the study by Schachter and Singer (two factors in emotion).</b></p> <p>1 mark for identification of a problem linked to a participant variable in this study</p> <p>Some participants might be scared of the injection = 1 Some participants might already have anger management problems/be more aggressive anyway = 1 Some participants might be more inclined to copy than others = 1</p>	<b>1</b>

Question	Answer	Marks
6	<p><b>Describe <u>one</u> similarity and <u>one</u> difference between an independent measures design and a repeated measures design, using any examples.</b></p> <p>1 mark for a similarity that explicitly compares the two designs  1 mark for a difference that explicitly compares the two designs  1 mark for an example that is linked to one type design, up to a maximum of 2 per example  Max 4 if no examples</p> <p>For example:</p> <p>Similarities:</p> <ul style="list-style-type: none"> <li>• both are ways to allocate participants to the conditions/levels of the IV = 1</li> <li>• both designs are used in (lab/field/natural) experiments = 1 <ul style="list-style-type: none"> <li>– e.g. Piliavin et al. was a field experiment and Bandura et al. was a lab experiment but both used an independent measures design = 1 (example)</li> </ul> </li> </ul> <p>Differences:</p> <ul style="list-style-type: none"> <li>• in independent measures different participants do each level of the IV = 1</li> <li>• in repeated measures the same participants do every level of the IV = 1 <ul style="list-style-type: none"> <li>– e.g. Schachter and Singer used independent measures as participants did anger or euphoria/MIS or IGN = 1 (example)</li> <li>– e.g. Andrade used independent measures as participants either doodled or didn't = 1 (example)</li> <li>– e.g. Yamamoto et al. = repeated measures design as chimpanzees did 'can see' and 'cannot see' = 1 (example)</li> </ul> </li> <li>• repeated measures designs are more prone to order effects (than independent measures designs) = 1 <ul style="list-style-type: none"> <li>– e.g. if Bandura et al. had used repeated measures, the children could have already learned aggressive behaviour in the first condition = 1 (example)</li> </ul> </li> <li>• demand characteristics are a bigger problem in independent measures (than repeated measures designs) = 1 <ul style="list-style-type: none"> <li>– e.g. if Schachter and Singer had used repeated measures, the participants would have spotted the difference between the instructions/stooges' behaviour = 1 (example)</li> </ul> </li> <li>• individual differences are a bigger problem in repeated measures (than independent measures designs) = 1 <ul style="list-style-type: none"> <li>– e.g. if I did a study about memory and all the clever people were in one group they might remember more and make it look like there was a difference even if there was not = 1 (example)</li> </ul> </li> <li>• it is possible to allocate participants to levels of the IV in an independent measures design in a lab experiment but this is unlikely to be possible in a natural experiment = 1 <ul style="list-style-type: none"> <li>– e.g. Bandura et al. could allocate children to conditions, but if a study was done on real-life exposure to aggressive models, participants would already be allocated to conditions on the basis of their experiences</li> </ul> </li> </ul>	6

Question	Answer	Marks
7	<b>Dr Shah is conducting a naturalistic observation in a children’s play area.</b>	
7(a)	<p><b>Suggest <u>two</u> ways that Dr Shah could make her study ethical.</b></p> <p>1 mark for identification of an ethical issue (does not have to be named) × 2 1 mark for detail × 2</p> <p>To protect the participants = 1 She should gain permission from her university ethical committee = 1 e.g. this would ensure the children were not upset by being observed = 1</p> <p>Informed consent (from adults) = 1 Tell adults she is watching the children’s play so they would know what was happening to their child = 1 ...so they could choose to leave the play area or not based on what Dr Shah</p> <p>Tells them = 1 ...because the participants are children/underage = 1 Ask the children in a child-friendly way so they understand what will happen and can choose = 1</p> <p>Confidentiality = 1 Keep data about the children safe/not identify individual children/not name the specific play area = 1</p> <p>Privacy = 1 Not listen to/record individual discussions between children/adults = 1</p> <p>Deception = 1 Not mislead the children/adults about the purpose of procedure of her observation = 1</p> <p>Debriefing = 1 Tell adults about what she has seen in the children’s play = 1 (informing adults would give them the) right to withdraw their child = 1 To return children to previous state if they have been affected by the study = 1</p>	<b>4</b>
7(b)	<p><b>State why this study is a ‘naturalistic observation’.</b></p> <p>1 mark for a statement why</p> <p>Because Dr Shah has not manipulated/interfered with the play situation) = 1 Because the children are in the play area regardless of her study = 1 The toys and apparatus would be there anyway, so Dr Shah hasn’t changed anything just for the study = 1 Because it is conducted in (the children’s) real life environment/normal setting = 1</p>	<b>1</b>

Question	Answer	Marks
7(c)	<p><b>Suggest how Dr Shah could conduct her study if she were a covert, non-participant observer.</b></p> <p>1 mark for demonstration of understanding of covert (likely to be implicit) 1 mark for link 1 mark for demonstration of understanding of non-participant (likely to be implicit) 1 mark for link</p> <p>Covert = hidden/participants are unaware of observer's role = 1 (understanding) Dr Shah could hide herself/she could pretend to be just another adult with a child (e.g. by chatting to other adults)/she could record data discreetly so that the children didn't notice = 1 link</p> <p>Non-participant = not part of the participants' social setting = 1 (understanding) Dr Shah would not go into the play area itself/would not talk to the children/would stay with the adults on the side = 1 link</p>	4
8	<p><b>Sonia is conducting a study using drivers queueing in traffic. Her hypothesis is 'There will be a positive correlation between frustration and anger in drivers'. Sonia measures anger by asking each driver to rate how angry they feel on a rating scale from 0 (calm) to 5 (very angry).</b></p>	
8(a)	<p><b>Suggest <u>one</u> way that Sonia could measure frustration in this study, other than using a rating scale.</b></p> <p>1 mark for identification of measure [Must be quantitative and on a scale/not nominal so it can be correlated] 1 mark for operationalisation</p> <p>how long they had been in the queue = 1 (identification) time how long they are stationary (e.g. by measuring from when they join the queue to testing in minutes) = 1 use a self-report/interview the drivers/give them a questionnaire/using a Likert scale/other closed questions</p> <p>use observation = 1 (identification) horn beeping = 1 (identification) the number of times they beeped their horn = 2 (identification and operationalisation) shouting, swearing, grumbling = 1 (operationalisation by listing)</p> <p>(the amount of) tapping the steering wheel/shouting = 1 (identification) how long (in minutes) they tapped the steering wheel/shouted = 2 (identification and operationalisation)</p>	2



Question	Answer	Marks
8(b)	<p><b>Explain <u>one</u> strength of using the measure of frustration you have suggested in part (a).</b></p> <p>1 mark for identifying advantage (can be generic) 1 mark for link</p> <p>it is objective/it is not subjective/it does not require interpretation/it will be reliable = 1 (advantage) so the measure of frustration in each driver will be consistent = 2nd mark link</p> <p>it is quantitative/numerical = 1 (advantage) so anger (and frustration) scores can be easily correlated/analysed = 2nd mark link</p> <p>it is easy to observe = 1 (reason) so driver frustration can be recorded without them knowing = 2nd mark link</p>	2
8(c)	<p><b>Write a null hypothesis for Sonia’s study.</b></p> <p>1 for null hypothesis (does not require operationalisation) 0 marks for an alternative hypothesis 0 marks for negative correlation 0 marks for an experimental null</p> <p>There will be no correlation/relationship between (driver) frustration and anger = 1 Any correlation/relationship between (driver) frustration and anger is due to chance = 1</p> <p>Any difference between (driver) frustration and anger is due to chance = 0 There will be no difference between (driver) frustration and anger = 0 There will be no difference in anger between more and less frustrated drivers = 0</p>	1
8(d)	<p><b>Identify a measure of central tendency that Sonia could use on her ‘anger’ data. Include a reason for your answer.</b></p> <p>1 mark for identifying either mean, median or mode 1 mark for reason</p> <p>Mean: because this will take the value of each (participant’s anger) score into account = 1</p> <p>Median: because rating is an ordinal data/data on a continuous scale = 1 because it is not affected by outliers/extreme values = 1</p> <p>Mode: because it would be easy to see how many angry/not angry people there were, e.g. scores of 0,1,2 = not angry, scores of 3,4,5 = angry</p>	2

Question	Answer	Marks
9	<b>Zach is planning a study using laboratory rats to investigate whether they will copy a rat which acts as a model by eating unusual foods. He is aware of the ethical guidelines for using animals in experiments.</b>	
9(a)	<p><b>Suggest <u>one</u> reason why it is more ethical for Zach to test the copying of eating behaviour rather than the copying of aggression.</b></p> <p>1 mark for ethical reason (animal guideline) 1 mark for link (to eating versus aggression)</p> <p>(limit) pain and distress = 1 (identification for reason/guideline) Fighting would be stressful/they may get hurt (but copying a model eating would not) = 1 link</p> <p>species/strain, they are social animals = 1 (identification for reason/guideline) so they would not be distressed by watching another rat = 1 link</p>	<b>2</b>
9(b)	<p><b>Suggest <u>one</u> practical reason why the rat is a good species to choose for this study.</b></p> <p>1 mark for practical reason 1 mark for link</p> <p>rats are small = 1 (identification for reason); so can be easily stopped if they happened to fight (over the food) = 1 link rats are social = 1 (identification for reason); so they would watch each other when placed together = 1 link; common lab animals = 1 (identification for reason); so their behaviour wouldn't be affected by being in a study = 1 link; easy to observe = 1 (identification for reason); as big enough to see their behaviour = 1 (identification for reason); to make recording reliable = 1 link; rats are likely to copy feeding behaviour = 1 (identification for reason); because they eat a wide range of food/are intelligent (for rodents)/are social = 1 link;</p>	<b>2</b>

Question	Answer	Marks
9(c)	<p><b>Zach decides to measure the effect of the model by observing the similarities in eating behaviour between the learner rat and the model rat. Explain whether this measure is valid.</b></p> <p>1 mark for identifying reasons for being valid/invalid (can be generic) 1 mark for link</p> <p>Yes It's easy (for Zach) to watch animals feed = 1 link so he can be certain that the learner is doing the same behaviour as the model = 1 reason (dependent on content of link in this case)</p> <p>No He might not interpret behaviour correctly/difficult to operationalise feeding behaviour = 1 reason because licking/sniffing in rats might look like feeding (to Zach) = 1 link</p> <p>because rats might have many different feeding behaviours = 1 reason so Zach may not know which rat behaviours are copied and which are not = 1 link</p> <p>Observing behaviours may be subjective = 1 reason so Zach may judge behaviours to be similar when they are not = 1 link</p>	2
9(d)	<p><b>Explain <u>one</u> strength of observations.</b></p> <p>1 mark for identifying strength (can be generic) 1 mark for detail (may be linked but does not have to be)</p> <p>It can be done with animals/children = 1 (identification) so it does not matter that they cannot talk/respond to questions = 1 (detail)</p> <p>It can be done without the participants' awareness = 1 (identification) so there are fewer demand characteristics = 1 (detail)</p>	2

Question	Answer	Marks				
10	<b>Fahim is planning an interview study to investigate the types of dreams people have. He wants to collect a range of data using different types of questions.</b>					
10(a)	<p><b>Describe how Fahim could conduct a semi-structured interview about the types of dreams that people have.</b></p> <p>Three major omissions for a semi-structured interview study are:</p> <ul style="list-style-type: none"> <li>• What: content of questions asked (i.e. topics, examples: check these really are related to ‘types of dreams’ and not just sleep/frequency)</li> <li>• How: interview structure detail (inclusion of both structured and unstructured elements, i.e. some fixed questions)</li> <li>• How: style of questions asked (e.g. open/closed, quantitative/qualitative, use of Likert)</li> </ul> <p>The minor omissions are:</p> <ul style="list-style-type: none"> <li>• Where: location of participants when being interviewed</li> <li>• Who: participants (people who recall their dreams)</li> </ul> <p>lie questions filler questions sampling technique sample size description of how closed questions will be scored description of how quantitative data from closed questions will be analysed description of how open questions will be interpreted ethical issues</p> <p>Other appropriate responses should also be credited.</p> <p>Mark according to the levels of response criteria below:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="padding: 5px;"> <p><b>Level 3 (8–10 marks)</b></p> <ul style="list-style-type: none"> <li>• Response is described in sufficient detail to be replicable (i.e. what and how)</li> <li>• Response may have a minor omission (i.e. who or where)</li> <li>• Use of psychological terminology is accurate and comprehensive</li> </ul> </td> </tr> <tr> <td style="padding: 5px;"> <p><b>Level 2 (5–7 marks)</b></p> <ul style="list-style-type: none"> <li>• Response is in some detail</li> <li>• Response has minor omission(s) (i.e. who and/or where)</li> <li>• Use of psychological terminology is accurate</li> </ul> </td> </tr> <tr> <td style="padding: 5px;"> <p><b>Level 1 (1–4 marks)</b></p> <ul style="list-style-type: none"> <li>• Response is basic in detail</li> <li>• Response has major omission(s)</li> <li>• If response is impossible to conduct max. 2</li> <li>• Use of psychological terminology is mainly accurate</li> </ul> </td> </tr> <tr> <td style="padding: 5px;"> <p><b>Level 0 (0 marks)</b> No response worthy of credit</p> </td> </tr> </table>	<p><b>Level 3 (8–10 marks)</b></p> <ul style="list-style-type: none"> <li>• Response is described in sufficient detail to be replicable (i.e. what and how)</li> <li>• Response may have a minor omission (i.e. who or where)</li> <li>• Use of psychological terminology is accurate and comprehensive</li> </ul>	<p><b>Level 2 (5–7 marks)</b></p> <ul style="list-style-type: none"> <li>• Response is in some detail</li> <li>• Response has minor omission(s) (i.e. who and/or where)</li> <li>• Use of psychological terminology is accurate</li> </ul>	<p><b>Level 1 (1–4 marks)</b></p> <ul style="list-style-type: none"> <li>• Response is basic in detail</li> <li>• Response has major omission(s)</li> <li>• If response is impossible to conduct max. 2</li> <li>• Use of psychological terminology is mainly accurate</li> </ul>	<p><b>Level 0 (0 marks)</b> No response worthy of credit</p>	<b>10</b>
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10(b)	<p><b>Identify <u>one</u> practical weakness/limitation with the procedure you have described in your answer to part (a) and suggest how your study might be done differently to overcome the problem. Do <u>not</u> refer to ethics or sampling in your answer.</b></p> <p>Answer will depend on problem identified. If the problem was an obvious omission in (a), fewer marks will have been awarded in (a), so they can be awarded here.</p> <p>Problems may, for example, be matters of:</p> <p>Validity</p> <ul style="list-style-type: none"> <li>• operationalisation</li> <li>• difficulty with lying/social desirability/forgetting</li> <li>• difficulty with response biases</li> </ul> <p>Reliability</p> <ul style="list-style-type: none"> <li>• standardisation</li> <li>• intra-rater consistency (e.g. due to subjectivity of interpretation – may also be validity)</li> </ul> <p>This list is not exhaustive and other appropriate responses should also be credited.</p> <table border="1" data-bbox="292 1055 1222 1547"> <thead> <tr> <th data-bbox="292 1055 429 1120">Marks</th> <th data-bbox="429 1055 1222 1120">Comment</th> </tr> </thead> <tbody> <tr> <td data-bbox="292 1120 429 1218">3–4</td> <td data-bbox="429 1120 1222 1218">Appropriate problem identified Appropriate solution is clearly described</td> </tr> <tr> <td data-bbox="292 1218 429 1386">2</td> <td data-bbox="429 1218 1222 1386">Appropriate problem identified <i>plus</i> EITHER Explanation of why it is a problem OR Ineffectual but possible solution described</td> </tr> <tr> <td data-bbox="292 1386 429 1485">1</td> <td data-bbox="429 1386 1222 1485">Appropriate problem identified Little or no justification</td> </tr> <tr> <td data-bbox="292 1485 429 1547">0</td> <td data-bbox="429 1485 1222 1547">No response worthy of credit</td> </tr> </tbody> </table>	Marks	Comment	3–4	Appropriate problem identified Appropriate solution is clearly described	2	Appropriate problem identified <i>plus</i> EITHER Explanation of why it is a problem OR Ineffectual but possible solution described	1	Appropriate problem identified Little or no justification	0	No response worthy of credit	4
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