

Communication – 2021/20 IGCSE 0417

1. **Nov/2021/Paper_11/No.12**

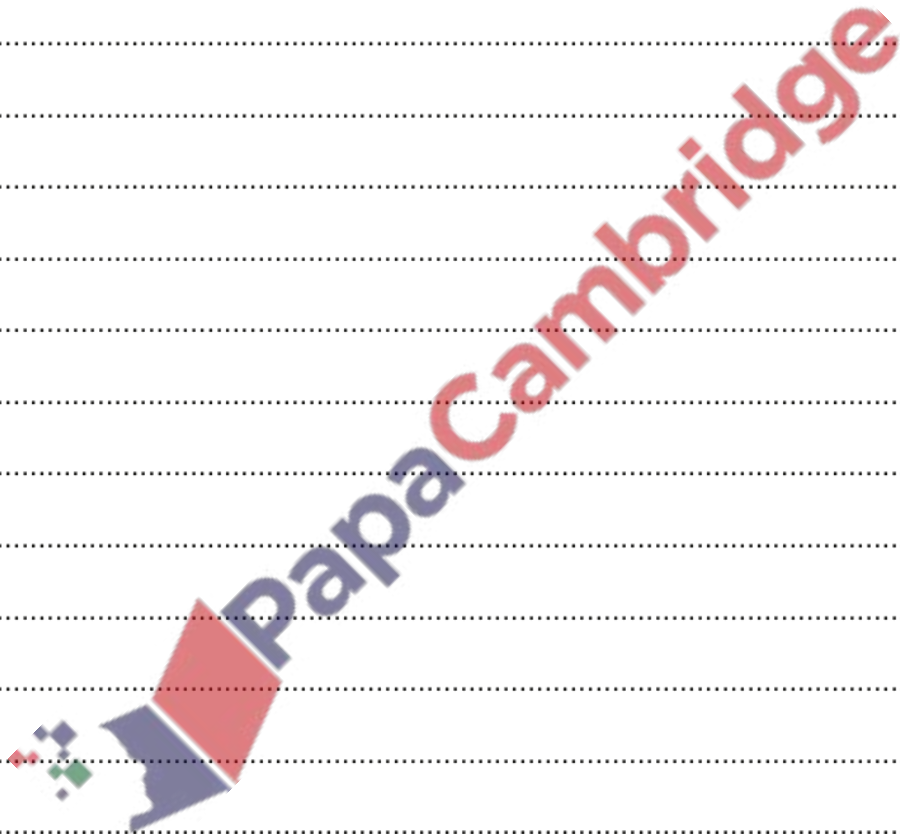
The use of social networking is a part of modern living.

(a) Define the term social networking.

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(b) Describe the benefits of using social networking.

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2. Nov/2021/Paper_12/No.10

Many young people now use social media rather than other forms of communication.

Evaluate your own use of social media and explain any eSafety strategies you could use to help minimise the potential dangers.

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3. Mar/2021/Paper_12/No.5

A parent is concerned about his children sending texts. When sending a text, it is important to follow netiquette.

(a) Explain what is meant by the term netiquette.

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(b) The parent is planning to produce a number of rules to ensure that his children follow netiquette when texting other people.

Write down **four** rules that he could include in his list.

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[4]

4. June/2021/Paper_13/No.3

A mobile phone is used for communications, either for making phone calls or text messaging.

Chang is planning an expedition to the Southern Alps in New Zealand. There is often a limited mobile phone signal in these areas. He has set his phone up so that if there is an emergency he can communicate with the rescue teams using text messaging rather than making a phone call.

Give **two** advantages of using text messaging in this way.

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[2]

5. **June/2021/Paper_13/No.13**

A student is looking for information on the internet for his school project. He has found a number of web pages that are useful.

(a) Explain the following terms when referring to web pages:

(i) Bookmark

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(ii) Anchor

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[2]

(iii) Hyperlink

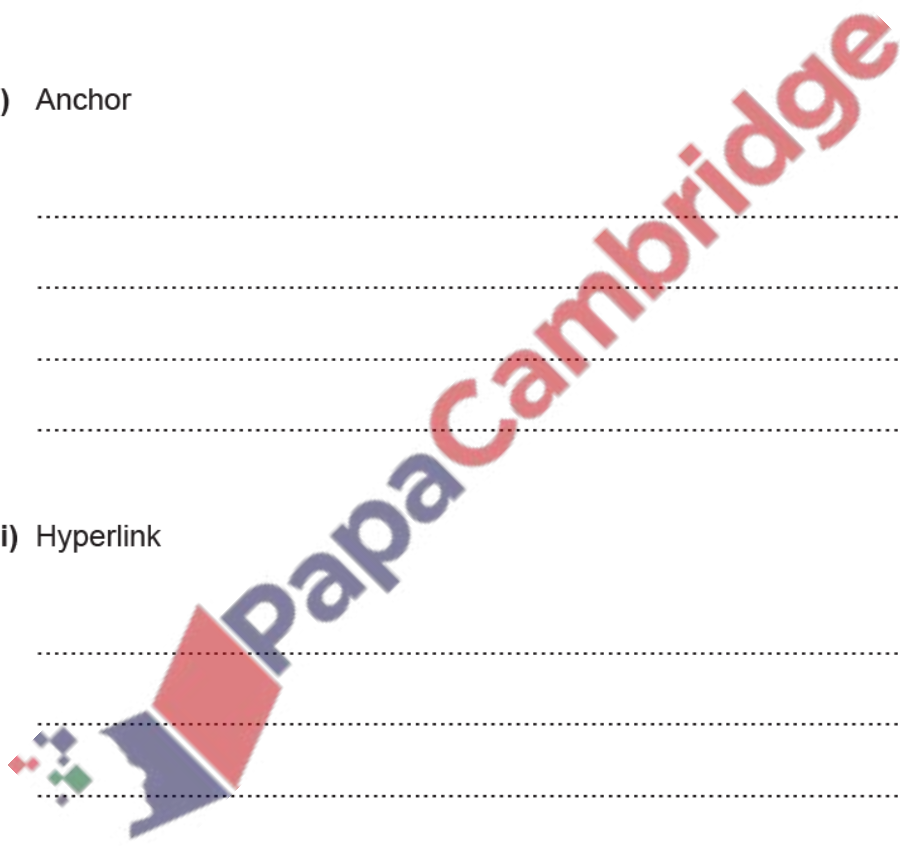
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[2]



(b) The student has found a website that is very useful and is planning to bookmark it.

Describe the steps he will need to take to set up a bookmark for the website.

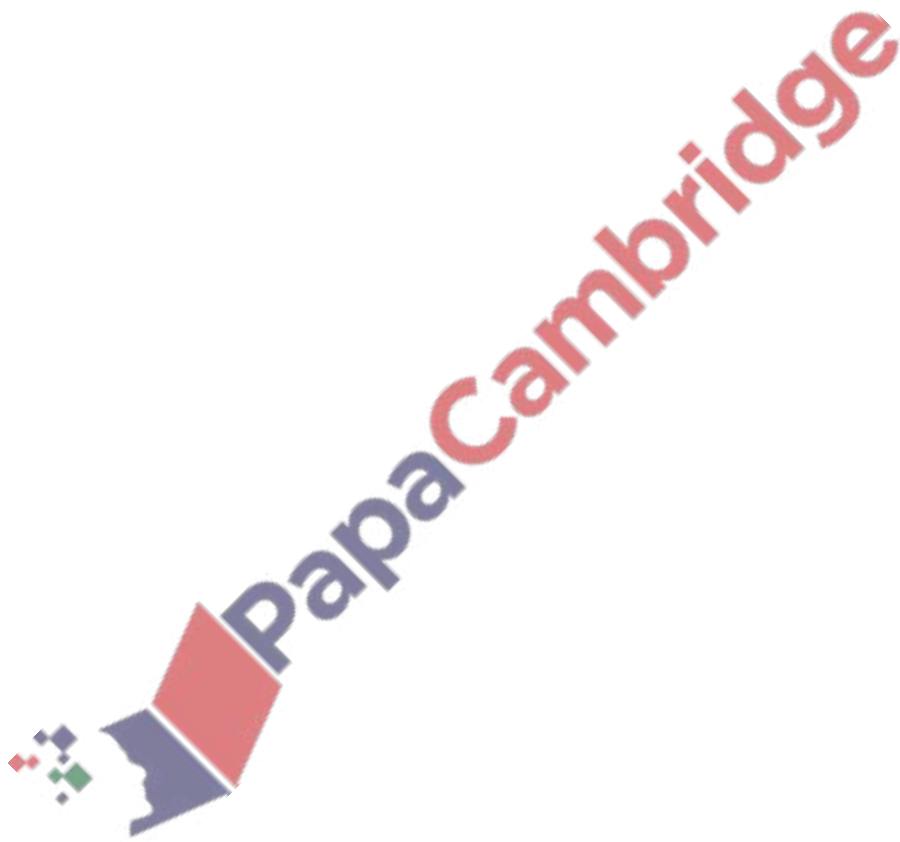
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6. Nov/2020/Paper_13/No.9

Legal documents can be sent by email, as a file attachment, or by physical fax.

(a) Describe the advantages of using emails compared with physical faxing.

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A legal document is sent as a file attachment.

(b) Explain the steps that need to be taken to ensure that if a virus is attached to the file, it cannot infect the computer.

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A computer virus has been downloaded from an infected file.

(c) Describe **three** effects this could have on a computer.

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[3]

7. Nov/2020/Paper_13/No.13

Email is a common way of communicating with other people. Netiquette is associated with emailing.

A headmistress of a school has asked the network manager to produce a document listing netiquette rules the staff and students should follow when sending emails from the school.

Describe, giving reasons, **three** rules that he could produce.

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[6]

8. Mar/2020/Paper_12/No.10a

Arjun is taking a gap year between his studies and will be travelling through Kenya. He needs to remain in contact with his parents and is considering using either a cell phone or VoIP.

- (a) Describe the benefits of using each of these communication methods to stay in contact with his parents.

Cell phone

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VoIP

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[4]

