

1. March/2022/Paper_12/No.9(a_c)

The introduction of computers into the work place has affected job patterns.

(a) Explain what is meant by part-time working.

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[2]

(b) Explain what is meant by compressed hours working.

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[2]

(c) Employees working in an office use computers for prolonged periods of time.

Describe **three** items that an employee should be provided with to help reduce the health problems related to prolonged use of computers.

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2

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[3]

When using computers people can suffer from Repetitive Strain Injury (RSI).

(a) Describe the term RSI. Include in your answer the causes of RSI.

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[3]

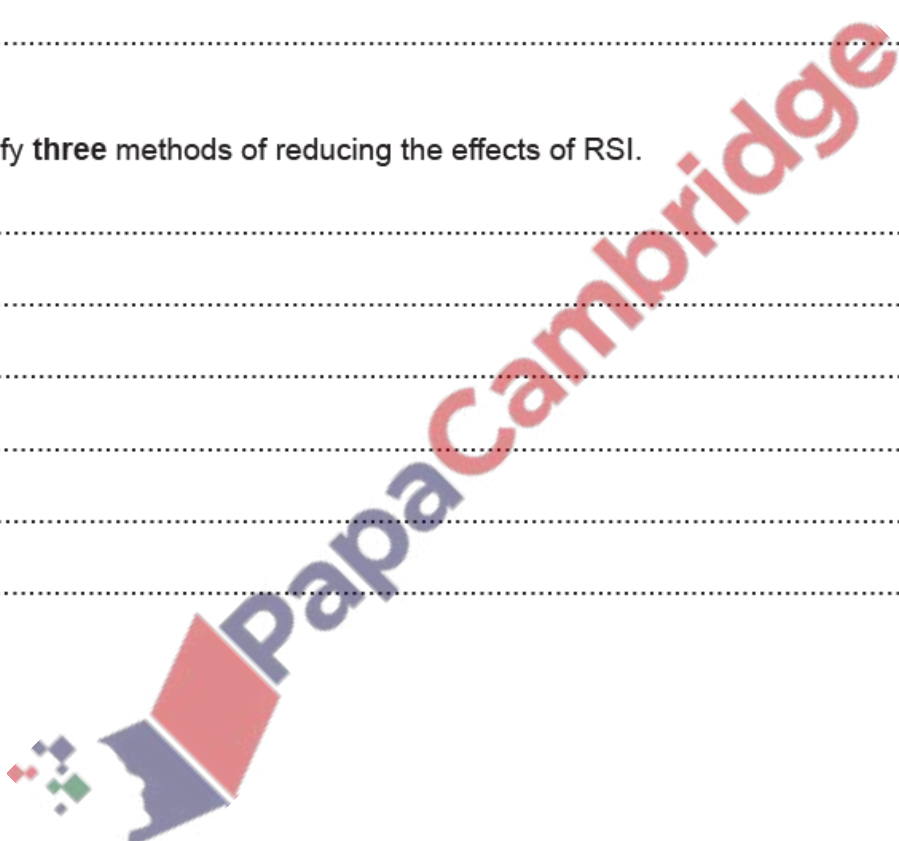
(b) Identify **three** methods of reducing the effects of RSI.

1

2

3

[3]



4. June/2022/Paper_13/No.6(a_b)

Eye strain is one of the health issues associated with using computers.

(a) Explain **three** causes of eye strain when using computers.

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[3]

(b) Identify **four** methods of reducing the effects of eye strain.

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[4]

Many organisations store data in the cloud.

(a) Explain what is meant by the ICT term cloud.

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[3]

(b) Explain the issues of storing data in the cloud.

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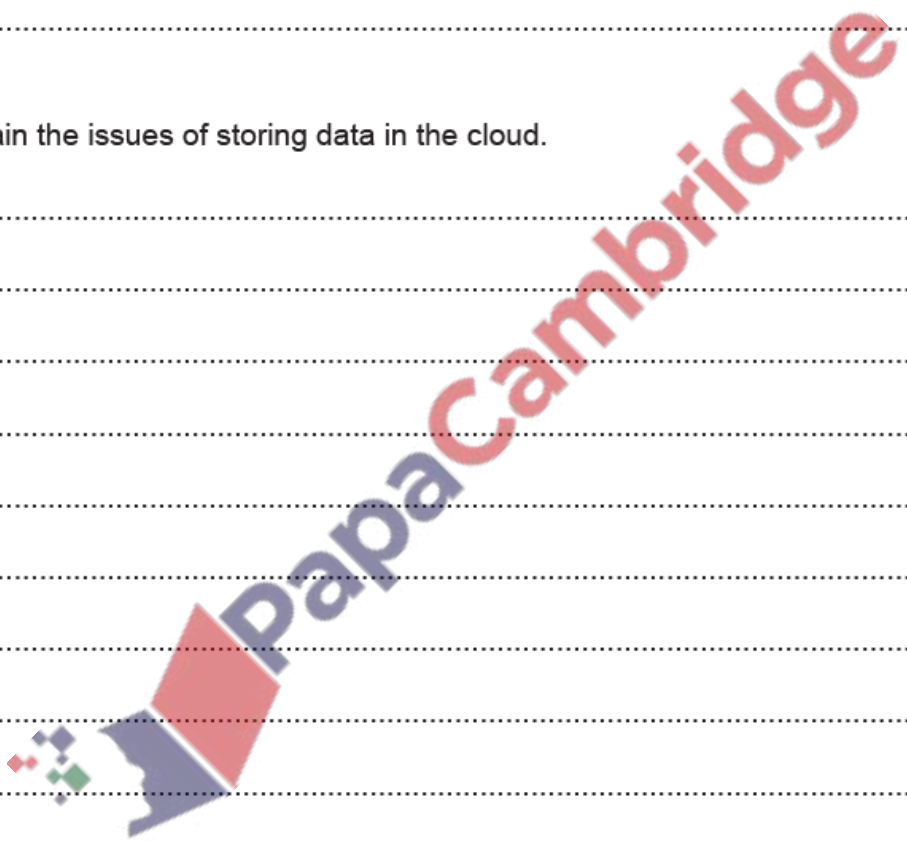
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[6]



(c) Tick (✓) the most appropriate working pattern to match the following statements.

	Compressed hours (✓)	Flexible hours (✓)	Job sharing (✓)	Part-time working (✓)
An employee works a full day but negotiates with the employer the start and end times				
An employee works the same number of hours as a full week but in fewer days				
An employee works for fewer hours than a full-time employee				

[3]

